



## Directorate of Technical Education

Maharashtra State, 3, Mahapalika Marg,

Post Box No.1967, Mumbai- 400 001.

Telephone No0 022-68597470/411/431,



No: 11/DTE/ lease line /2024-25/110

Date: 14/06/2024.

### Invitation for quotation (2 Envelope )

Sealed Quotations (2 envelope system ) are invited from service providers / their authorised supplier's / for supply of the following services to this Directorate. The Quotation in specified format, along with necessary supporting documents should be sealed in an envelopes and submitted to this office on or before the prescribed time and date mentioned in this invitation letter.

Quotations are to be submitted for the items / services mentioned below and such envelope must be super scribed with enquiry number and date & time of submission of the Quotations for that item.

Sr.No	Enquiry Number	Name of item*	Qty	Consignee	Estimated cost/unit (Rs.)
1.	11/DTE/ lease line /2024-25/	Internet Bandwidth (Leased Line) 100 mbps	01	Directorate of Technical Education, M.S., Mumbai	4,00,000/- + GST

\*Technical specifications are given in Annexure I of this document.

**Last date for submission of above quotations in sealed envelope(Envelope 1 and Envelope 2 to be packed and sealed in Third Bigger Envelope) to this office is 25/ 06 /2024 till 1.00pm.**

## Instructions to bidders and Terms & Conditions

1. The price bids of those firms will be opened who fulfil the terms and conditions.
2. The Quotation including Technical envelope (envelope 1) and commercial envelope ( envelope 2) must be submitted in the drop box kept in Desk11 of this office on or before the 1.00pm, on dt. 25/06/2024. Quotations will be opened at 3.00pm on the same day.
3. Incomplete or conditional quotation will not be entertained.
4. No quotation will be accepted after closing date and time.
5. Quotations by email /fax / online will not be accepted.
6. The bidder may remain present himself /herself or his/her authorized representative at the time of opening the quotation.
7. Any firm/organization blacklisted by a Govt./Semi Govt. Deptt. shall not be considered for this bid and bid will be rejected straightway.
8. DTE reserves the right to relax any terms and condition in the Govt. interest, with the approval of competent authority.
9. All disputes are subject to the jurisdiction - Mumbai.
10. Prices should be indicated in Indian Rupees only and in the respective units indicated at each row.
11. Rates Quoted should be valid for 90 days from the last date of submission of offer. Initially the Contract will be awarded for 1 year and can be extended for next year depending on service quality. Maximum contract period will be 3 years.
12. Payment will be done after delivery, Successful installation and working trial at the Consignee's place.
13. Under no circumstances any extra/ additional taxes, duties, levies etc. shall be payable to the bidder by DTE unless such a tax, duty or levy has been newly introduced and notified by the State Government or Government of India.
14. This office may call for additional documents and /or information required for Processing the bids.
15. This office reserves the right to reject any or all bid offers, without assigning any reason (s), thereof.
16. Internet Service Provider Should be class I ISP.
17. ISP Shall have fiber optics cable installed (No WIFI Connectivity) in the vicinity of our office area.
18. ISP shall have experience of Providing servicing to Prominent Clients including Government / Govt Undertakings in the vicinity of our office area.
19. ISP will be responsible for installation, commissioning, configuring the leased line

and Hardware (POE/Adapter/IDU device etc.) within a specified timeframe of one week.

20. The leased line should be available 24/7 without interruptions. The ISP must maintain high uptime and promptly address any outages or disruptions.
21. ISP shall provide maintenance support (365 days X 24 hours) for Bandwidth & equipment.
22. The ISP must provide ongoing maintenance and technical support. ISP will rectify the faults within 6 hours failing which; the ISP will arrange temporary replacement.
23. ISP will do the preventive maintenance once a quarter for upkeep of the system running. The schedule will have to be adhered to strictly.
24. The ISP should ensure data privacy and security. Measures like encryption, firewalls, and intrusion detection/prevention systems should be in place.
25. ISP shall be responsible for providing the Network speed of 100 Mbps. The speed should be symmetric for upload & Download speed at any point of time thought the contract; else penalty clause will be invoked as elaborated below.
26. The response time for attending the faults will be one hour (maximum) after the fault is reported to ISP.
27. Uptime shall be calculated as  $[(\text{Total Time} - \text{Down Time}) \times 100] / \text{Total time}$  on half yearly basis. Deduction in payment will be made as per details below from half yearly bills raised by the ISP.

Sr.No	Uptime	Penalty in % on Half yearly bill
1	$\geq 99.00\%$	0
2	$\geq 95.00\%$ to $< 99.00\%$	5
3	$\geq 90.00\%$ to $< 95.00\%$	10
4	$< 90.00\%$	50

28. The ISP should provide regular online reports on usage, uptime, downtime, performance, and any incidents.
29. The ISP should comply with all relevant laws, regulations, and licensing requirements.
30. This office can terminate the contract any time in case of non-satisfactory service/ performance of the ISP.

Sr.No.	Type of document to be attached in bid offer Envelop -1
1	covering letter with details of bidders, address, telephone number, mobile number, email ID, name, signature and seal
2	Type of Business Entity; manufacturer/ authorised dealer, any other (to be specified).
3	PAN card photocopy
4	sales tax /VAT /GST TIN number and proof of GST paid for the last quarter.
5	Offer letter on bidders letterhead stating make and model quoted (THIS OFFER LETTER SHOULD BE SEPERATE FROM OTHER DOCUMENTS mentioned therein).

6	Technical Literature of the item quoted.
	<b>Type of document to be attached in bid offer Envelop -2</b>
7	Price quote along with taxation, inclusions and exclusions, if any
8	Undertaking the bidder has not been blacklisted or debarred from supplying previously.
9	Undertaking about compliance of terms and conditions mentioned in this quotation
10	Bill of Material / Bill of quantity (BoM/BoQ/Packing list)
11	Envelope 3 - Envelope 1 and Envelope 2 are to sealed and packed in Envelope 3. Envelope 3 should be super scribed with enquiry number and date and addressed to the Director Technical Education, Maharashtra, Mumbai. This envelope should be submitted on or before the last date and time mentioned in this document.

( Dr.Sunil Bhamare)  
Joint Director,  
Technical Education,  
Maharashtra State, Mumbai

- Copy to: -1) Notice Board, Desk11, DTE HO .  
2) IT cell, DTE for publishing on website.

**Annexure I**

**Technical specifications**

**Enquiry No -:** 11/DTE/ lease line /2024-25/110 Dt-14/6/24

1.	Internet leased 1:1 secured dedicated OFC
2.	ILL shall not be shared by multiple third-party users in a locality.
3.	Speed /BW :100 Mbps, Packet Loss < 1%
4.	Latency < 80 ms-Domestic , <350ms-International
5.	Uptime : >99.5%

